

RETURN MATERIAL AUTHORIZATION FORM

(PARTS)

To obtain an authorized RMA number, please complete this form and fax it to us. You will then receive this form back with an RMA # listed at the bottom of this page. Please place a copy of this form in with the product to be sent back and also print or write number on the outside of the box that is being returned. Returned merchandise without an approved RMA number will not qualify for repair and/credit. If your product has a different S/N or LOT NUMBER than listed below, please call your sales person before you send your product.

DATE: _____/_____/_____

Company Name _____

Add1 _____

Add2 _____

City,State,Zip _____, _____

Contact Name _____ Phone# (____) _____-_____

Product Returned _____

Description of problem (please be detailed)

Print Head Serial Number(s) _____

Cutter Serial Number(s) _____

Mother Board Serial Number(s) _____

Computer Serial Number(s) _____

Other (Please list part) _____

Please understand that CMSI is only the claims agent in this process. The returning part will be sent back to the manufacturer for a possible warranty. If the manufacturer decides there is a malfunction and should be credited, we then issue the customer the credit for the returned part. The customer is responsible for all shipping costs.

Customer Signature _____

Date _____/_____/_____

(I have read and understand the above agreement)

Ship to:

CMSI Technologies
11733 95th Avenue North
Maple Grove, MN 55369

RMA #

Attn: Receiving